







The Physiotherapy Specialist

- Improving outcomes
- Creating superior patient experience

About ReLiva, the physiotherapy specialist

- ReLiva is a physiotherapy specialist and leading chain of physiotherapy & rehabilitation clinics
 - Offers comprehensive physiotherapy
 - Focused on sustainable solutions through physiotherapy techniques
 - Believe in recovery via empowerment educate, involve and recover, through evidence based practices
- 42 clinical locations in 11 cities in India
 - Mumbai, Bengaluru, Pune, Hyderabad, Mysore, Chennai, Kanpur, Ongole, Guntur, Aurangabad, Vadodara
- Online Telephysio access across the world
- Leadership in tele-physio
 - Telephysio awarded GOLD by OSHAI (Occupational Safety & Health Association of India) in June 2018
 - First in providing online app based COVID rehabilitation services (https://respirehab.com)





Why ReLiva:

What we offer

- Protocol based quality care
- Large range of physio interventions
- Internal Comms/coordination
- Digital Experience & Care
- Dedicated helpline
- Management Systems
- Brand + Marketing















- ReLiva offers a systemically run physiotherapy department, with
- Protocol & documentation driven processes, and
 - Effective supervision, communication & management
 - ReLiva develops physiotherapy programs for different conditions, provides a great experience to patients, and
- Works with hospital partners to support marketing and brand initiatives

Why ReLiva:

What it does

• Improve Clinical Outcomes



• Enhance Revenue



Increased Footfalls



Improved performance



Increased Loyalty



- Our patients provide great feedback and satisfaction with our services
- Our partners see improved financial and operational performance from the department
- Improved enquiry flow and better retentions lead to better footfalls and a thriving department
- Patients with good experience and outcomes are more loyal and repeat customers both for ReLiva and our partner hospitals

ReLiva – a Partner of choice, for physiotherapy department

- ReLiva has partnered with leading healthcare providers
 - ReLiva is providing physiotherapy to cumulative 2,500 beds across its hospital partnerships
- Best practices incorporated in our systems and processes













































ReLiva – competence & experience to work within various systems

Corporate Chains









Private Hospitals











Trust Hospitals









ReLiva has an incredible experience of working with different types & different sizes of healthcare facilities – from 900 bed hospital to OPD clinics

Clinical Expertise, to deliver a broad range of physiotherapy interventions

- ReLiva has a strong clinical team of 145 physiotherapist employed with it and an additional 80 physiotherapists are associated for home visits & locum work.
- Ability to design and provide physiotherapy interventions in following areas depending on the partner's requirements and footfalls:
 - Musculoskeletal & Sports
 - Neurological and Vestibular
 - Womens' Health
 - Pulmonary/ Post COVID rehab and cardiac rehab
 - Onco Rehab
 - Geriatric Rehab

ReLiva: delivering tech enabled physiotherapy practice

- Strong digital presence and marketing
- Patient engagement & Education:
 - strong online presence through social media
 - Monthly patient newsletter
- Online exercise prescription
 - Mobile based exercise prescription to patients for continuing at home
- ePhysio (tele-rehab)
 - Cloud based tele-physiotherapy platform assessment, treatment and supervision
 - Awarded GOLD by OSHAI (Occupational Safety & Health Association of India)
- Patient appointment scheduling
- Patient engagement/ communication team

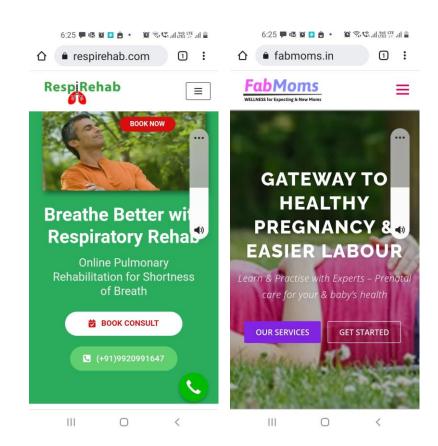


ReLiva has a strong digital presence with over 1500 visitors daily on its website https://reliva.in

ReLiva listings receive over 4000 views every day

Digital Programs, which deliver clinical outcomes

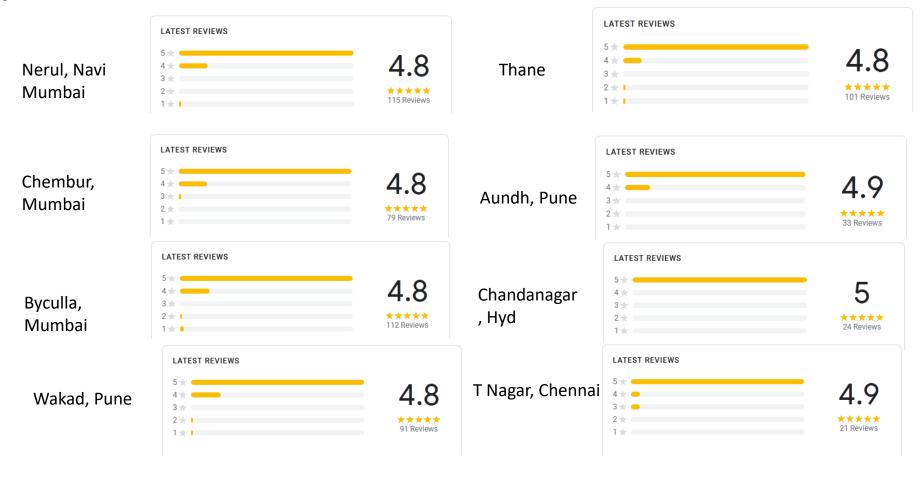
- Patient convenience leads to compliance and compliance leads to clinical outcomes
- In Clinic assessment/ support to patients who may not be comfortable/ contra-indicated for digital program
- Evidence based, protocol driven program with integrated, high quality patient education
- Respirehab: digital pulmonary rehab program (https://respirehab.com)
- Fabmoms: Digital ante-natal and post-natal program (https://fabmoms.in)
- Coming soon: Program for NAFLD/NASH, Cardiac Rehab Lite



Consistently high ratings by patients

Aggregating to 4.9*/5.0 over more than 2000 reviews

Our patients love our work



Summary

- ReLiva is an ideal partner for your physiotherapy requirements
 - Delivers the physiotherapy potential at your facility
- Following factors help ReLiva to stands apart from other service providers:
 - Its approach & processes
 - Technology & infrastructure
 - Support to your marketing
 - Active marketing for physiotherapy



We look forward to work with you